Comp promo code: CHORORCH

On-sale dates:

10/1/2022 - Rigoletto

10/21/2022 - Hansel and Gretel

2/3/2023 - Das Rheingold

3/17/2023 - Cosi Fan Tutte

Please note that the default delivery method for tickets is now E-Ticket. Your PDF will arrive 72 hours prior to your selected performance. If you are gifting your tickets to someone, you can simply forward the email with the attachment.

## To Redeem Complimentary Tickets for a Mainstage Performance

- 1. Go to our website, <a href="http://www.dallasopera.org">http://www.dallasopera.org</a> and log into your account.
  - a. If you do not know your Login Email Address please reach out to Brad or Caroline for your contact information.
  - b. If you do not know your password, find and click the "Forgot Your Login or Password?" link above the login button and follow the instructions to receive new credentials (you may need to disable pop-up blockers on your browser).
- 2. After you have logged in, select the performance you want then enter the appropriate promo code BEFORE selecting your seats.
- 3. Select your seats through the following steps:
  - a. Select a section
  - b. Click on "Legend" to see the Price Zone colors
  - c. Select a seat in Price Zones 4-7
  - d. Select "Artist/Staff Discount Ticket" price
  - e. Click Add to Cart. Your comps will be reflected in your cart at \$0.00.
  - f. Continue to checkout

## To Purchase Discount Tickets

<u>After</u> your comps have been redeemed, you may continue to use the promo codes below to purchase additional "Artist/Staff Discount" tickets to receive 20% off single ticket prices. Discounted tickets can be purchased in all Price Zones (1-7).

<u>To Exchange Complimentary Tickets for a New Date // To Redeem Complimentary Tickets for a Family Series Performance</u>

Please email <a href="mailto:comps@dallasopera.org">comps@dallasopera.org</a> for at least 1 business day prior to the event with the following information:

Name:
Patron ID (If you have it):
E-Mail (for E-Ticket):
Performance Title:
Performance Date:
Special Requests (pertaining to location for easy exit for job duties, ADA, etc. Please note tha

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